Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions—underpinned by the world’s largest delivery network—Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With more than 375,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at www.accenture.com.

Junior IT Support

Key responsibilities

- Support in solving problems with hardware and software.
- Identify, detect, and troubleshooting, providing guidance and advice to users.
- Working in the Remedy System, analysis of reported problems, automatization of repetitive processes.
- Working with Symantec Ghost, WDS, SCCM, Active Directory

Qualifications

- Knowledge of Windows operating systems (Windows 7, Windows 8)
- Knowledge of Microsoft Office (Outlook, Excel, Word, PowerPoint)
- Basic knowledge of network LAN, TCP / IP, DNS, DHCP, proxy
- Knowledge of English at a level sufficient to communicate
- Experience in the IT department, working on the first line customer support will be an asset
- Knowledge of Active Directory, Windows Deployment Services (WDS), Microsoft System Center Configuration Manager (SCCM), the ability to write scripts to automate certain processes will be an asset

We offer:

- Civil contract - 40h/week
- Challenging position in a professional and multinational environment
- Opportunity to gain valuable experience in a renowned company
- Excellent work atmosphere
- We also think about your social life, at Accenture you will be able to take part in different initiatives like Book Club, International Cuisine Club, Accenture Runners Club, family events, cultural meetings, photography classes, climbing, soccer, swimming and many others.
- Social benefit packages including: private medical care, Sodexo vouchers, Benefit sport club cards, life insurance
- Friendly work atmosphere in multicultural environment

Please send your CV in English with ref no 00406840/UNV-28660 to praca.operations@accenture.com