



**Looking for new opportunities in your career? Wherever you're heading, let's go there together.**

We are looking for a positive and organized IT Support professional to develop a career in our multinational Service Desk team, delivering quality with friendly attitude to Users from Poland, Russia, Nordic and Baltic countries.  
Look at our People

### **Responsibilities**

- Support users in daily operation issues
- Proactive monitoring of applications and infrastructure
- Document solutions into Knowledge Base articles to improve service delivery and quality
- Support and troubleshoot enterprise applications, client server and web-based solutions
- Connectivity and networking support and troubleshooting in complex, multi-site LAN/WAN environment

### **Qualifications**

- 1 Year experience at IT support position
- Comprehensive understanding of IT technology and support systems
- Advanced MS Windows skills and MS Office skills
- Fluent English, verbal and written is required
- Experience in IP Networks, Active Directory, Remote tools as an advantage
- Ability to work independently

### **What do we offer**

- Annual bonus
- Private medical care
- Subsidized forms of sport activities
- English lessons subsidized by the company
- Group insurance
- Attractive discounts for products and services at our stations
- Employee stock purchase plan
- Friendly work atmosphere & Integration events
- Trainings
- Possibility to develop skills in a wide international environment

**Apply here:**

**[https://career5.successfactors.eu/sfcareer/jobreqcareer?jobId=61719&company=SFR&use\\_rname=](https://career5.successfactors.eu/sfcareer/jobreqcareer?jobId=61719&company=SFR&use_rname=)**