

# Global Implementation Consultant

<https://cwt.taleo.net/careersection/ex/jobdetail.ftl?job=180003GO>

## About CWT:

Carlson Wagonlit Travel (CWT) is a global leader in business travel management. We are proud to have been named the most admired Travel Management Company, and we are even more proud that we achieved it together.

## Who we are looking for?

We are looking for Consultants to join the Client Implementation and Support Department aimed to provide global administration and support of online solutions for business travel.

## Main responsibilities:

- Reproduce technical issues, diagnose causes, identify temporary and long-term solutions.
- Contact with external vendors and communicate status updates to internal clients.
- Implementation of new platforms.
- Present complex technical information to non-technical audiences.

## We offer

- Benefit package: private medical care, private life insurance, lunch card (180 PLN net per month), co-financing of sports card, financial incentives, language courses co-financed program and other studies grant program (after one year of employment), other benefits from our social fund (holiday allowance, loans for housing purposes, etc)
- Personal development in an area of technical knowledge: GDS, OBT, CWT applications, soft skills and processes.
- A stable employment.
- An international working environment in a highly qualified team.
- Career development opportunities.

## Qualifications

### Must have:

- Problem solving skills and a technological mindset.
- Good command of English, spoken and written.
- Microsoft Office (Outlook, Word, Excel, PowerPoint).

### Nice to have

- Bachelor Degree in related field will be an asset, but not mandatory. We will teach you all what is required to be successful in the role.
- Additional languages are very welcomed; especially German, French, Spanish or Italian.
- It would be great if you already have experience in a Global Distribution System (GDS): Amadeus, Galileo, Sabre.
- Online booking platforms (OTB): KDS, Concur SAP, Cytric, Amadeus E-Travel Management, TravelDoo, GetThere knowledge.